

**Warranty Plan Terms for:  
Cars, Vans, and Motorcycles**

- **Petrol & Diesel**
- **Hybrid**
- **Electric**

Version 1.0 (June 2025)

**1. Warranty Introduction**

This Warranty Plan offers discretionary mechanical and electrical repair cover for eligible vehicles, including cars, motorcycles, and vans, whether used for personal or business purposes. It applies to vehicles with combustion engines, hybrid systems, or electric powertrains. It is available for vehicles that:

- Are under 10 years old at the start of the plan
- Have fewer than 100,000 miles on the odometer at the time of activation (for cars and vans)
- Have fewer than 50,000 miles on the odometer at the time of activation (for motorcycles)

This plan runs for a duration of 24 to 36 months, depending on the term you selected at the time of purchase. Your individual warranty documentation will specify the exact length of coverage that has been agreed upon.

**2. Important Notice**

This Warranty Plan is a discretionary product, not an insurance policy. It is provided entirely at the discretion of Cover Me Warranty Ltd, which means that while we aim to be fair, reasonable, and consistent, all repair requests are considered on a case-by-case basis and authorised solely at our discretion in line with the warranty terms. Although not regulated, this plan is built on the principles of fairness and flexibility. We aim to help you get back on the road quickly without unnecessary stress or delays.

**3. Definitions & Terms**

- "You" / "Your" – The registered keeper of the vehicle covered by this plan
- "We" / "Us" / "Our" – Cover Me Warranty Ltd
- "Warranty Plan" – This discretionary agreement offering vehicle component coverage
- "Repair Request" – A formal request to us for approval of a repair under this plan
- "Authorised Repairer" – A repair facility approved by Cover Me Warranty Ltd to carry out inspections and repairs under the terms of this plan
- "Covered Component" – Any mechanical or electrical part listed in the 'What is Covered' section that was in good working order at the start of the plan and not subject to any exclusions
- "Discretionary Product" – A plan where decisions on repairs and support are made at the sole discretion of Cover Me Warranty Ltd,

based on fairness, eligibility, and individual circumstances

- "Pre-Existing Fault" – Any mechanical or electrical issue that existed before the start date of the plan, whether known or unknown at the time
- "Wear & Tear" – The gradual deterioration of a component due to everyday use over time, covered only if the affected part was in good working condition when the plan began

**4. Scope of Warranty**

This Warranty Plan provides discretionary cover for the cost of parts and labour required to repair mechanical or electrical faults that arise during the warranty period. Repairs must fall within the terms of the agreement and are subject to the stated exclusions, mileage limits, and fair usage policies outlined in the agreement.

**5. What is Covered**

The Warranty Plan covers all factory-fitted mechanical and electrical components, provided they are in good working condition at the start of the plan. This includes, but is not limited to:

Combustion Engine Vehicles (Petrol & Diesel):

- Engine, gearbox, clutch, and drivetrain components
- Manual or automatic transmission systems
- Turbocharger or supercharger units (if applicable)
- Electronic Control Units (ECUs) and sensors
- Braking, suspension, and steering systems
- Fuel delivery systems, pumps, injectors, and fuel control electronics
- Cooling systems, radiators, and thermostats
- Electrical components and control modules
- Factory-fitted multimedia and infotainment systems (including screens, nav units, and reversing cameras)
- Driver assistance systems where fitted (e.g. parking sensors, adaptive cruise control, lane assist, etc.)
- Air conditioning, airbags, and safety restraint systems

Hybrid Vehicles:

- All items listed for combustion engine vehicles, plus:
- Hybrid control systems and ECUs
- Hybrid battery pack (covered only in the event of sudden failure – not for capacity loss or age-related degradation)
- Electric motor(s)
- Power control unit
- Onboard charging module and vehicle-side charging port

Electric Vehicles:

- Drivetrain motor(s) and reduction gear
- EV power control unit and inverter
- Onboard AC/DC charging module and vehicle-side charging port (excluding removable charging cables)
- High-voltage battery pack (covered only in

the event of sudden failure, not for degradation or reduced range over time)

- Thermal and cooling systems for EV components
- Factory-fitted driver assistance and multimedia systems (as above)

Motorcycles (Petrol, Hybrid, Electric):

- Engine, gearbox, and drivetrain
- Suspension (front forks, shocks), braking system
- Rider assistance electronics and ECUs
- Electrical systems (ignition, lighting, instrument cluster)
- Motorcycle-specific controls and components (e.g., throttle body, footpegs, etc.)
- High-voltage battery pack for hybrid and electric motorcycles (covered only in the event of failure, not for gradual degradation or capacity loss)

General:

- Labour costs
- Fault diagnostic costs
- Consequential damage
- MOT failure items (if relating to covered components)
- Wear & tear, provided the affected part was in serviceable condition at the plan start date

**6. What is Not Covered**

Consumables and Routine Items:

- Tyres, brake pads and discs, wipers and blades, spark plugs, glow plugs, bulbs, fuses, 12V starter batteries, windscreen and mirrors
- Oils, fluids, lubricants, and coolants (unless required as part of an authorised repair)
- Chains and sprockets (motorcycles)
- Routine service items, including air filters, oil filters, cabin filters, fuel filters, drive belts, auxiliary belts, and timing belts/chains
- Charging cables, leads, power adapters, and external connectors (EV and hybrid)
- Battery pack degradation due to age, mileage, or use (EV and hybrid)
- Software updates or firmware resets (unless directly related to a covered component fault)
- Corrosion, rust, and gradual deterioration of any component

Vehicle Usage and Condition:

- Pre-existing faults or defects present before the plan began
- Vehicles used for hire and reward purposes (e.g. taxis, private hire, courier services, food trucks, pet grooming vans, delivery vehicles, etc.)
- High-performance or specialist manufacturers, including:

Cars & Vans:

Aston Martin, Alpina, Audi (S and RS models), Bentley, BMW (M series), Brabus, Bugatti, Dodge, Ferrari, Hummer, Jaguar, Koenigsegg, Lamborghini, Land Rover, Lotus, Lucid, Maserati, Maybach, McLaren, Mercedes (AMG), Morgan, Pagani, Porsche, Range Rover, Rimac, Rivian, Rolls-Royce, Tesla, TVR, Westfield, and similar.

#### Motorcycles:

Aprilia RSV, Aprilia Tuono, BMW (M motorcycles), Bimota, CAKE, Confederate, Curtiss, Damon, Damon Hypersport, Ducati, Energica, Harley-Davidson CVO, Hesketh, Honda RC213V-S, Kawasaki Ninja H2, Kawasaki Ninja H2R, KTM RC R, Lightning Motorcycles, LiveWire, MV Agusta, Norton, Suzuki Hayabusa (GSX1300R), Triumph Rocket 3, Voxan, Yamaha R1M, Zero, and similar.

#### Specialist Vehicles:

- Vehicles with a market value exceeding £100,000
- Specialist conversions or adaptations, including campervans, refrigerated vans, mobile workshops, motorhomes, emergency response vehicles, mobile retail units, or imports not manufactured to UK specification

#### Other:

- Cosmetic damage or wear, including paintwork, bodywork, upholstery, and interior/exterior trim
- Damage due to accident, impact, abuse, neglect, misfuelling, or unauthorised modifications
- Diagnostic investigations where no fault is found and no authorised repair is carried out

### 7. Making a Repair Request

Before any repairs are undertaken, you must:

1. Contact Cover Me Warranty Ltd with a detailed description of the issue.
2. Provide any supporting documentation requested (e.g., diagnostic reports, service history).
3. Use only an approved repairer:

#### Cars & vans:

Halfords Autocentres, Kwik Fit, ATS Euromaster, National Tyres & Autocare, Formula One Autocentres, HiQ Tyres & Autocare, and FMG Repair Services.

#### Motorcycles:

Any reputable VAT-registered garage with prior authorisation from Cover Me Warranty Ltd.

Repairs started without our authorisation may not be eligible for reimbursement.

### 8. Repair Process

1. Report the issue to Cover Me Warranty Ltd.
2. Visit an approved repairer from the list above.
3. Await authorisation before commencing work.
4. Once approved, repairs may proceed.
5. Submit all required invoices and documentation.

6. If authorised, we will settle the invoice directly with the repairer.

A trusted third-party garage may be used with prior consent if no approved network repair centre is suitable.

Mobile repairs may be approved depending on your location and the fault.

### 9. Breakdown Cover

As part of this Warranty Plan, 24/7 UK-wide breakdown cover is provided through our partner, Emergency Assist. The breakdown cover includes:

- No excess or callout fees
- Home start assistance
- Flat tyre and puncture assistance
- Nationwide coverage
- Hire car, accommodation, or onward travel (where applicable)
- Unlimited callouts
- Over 3,000 recovery agents across the UK
- The cover applies to the vehicle, regardless of who is driving

Breakdown Line: 01945 586 228  
General Enquiries: 01945 586 200

### 10. Out-of-Hours Procedure

If a breakdown occurs outside of business hours and the vehicle requires urgent attention:

- You may proceed with repairs at your own risk
- Keep all invoices and diagnostic evidence
- Submit these as part of your repair request
- If approved, we may provide retrospective discretionary reimbursement

### 11. General Terms

- A 30-day waiting period applies if there was no active cover before the start of this plan. If there was uninterrupted previous cover, benefits begin immediately.
- Maximum repair limits: Cars & vans - £3,000 per approved repair, or £6,000 with enhanced cover. Motorcycles: £2,000 per approved repair, or £4,000 with enhanced cover.
- Wear & tear is covered, provided the part was in good condition at the start of the plan.
- The vehicle must not exceed an average of 2,000 miles/month (24,000 miles/year).
- A valid service history must be maintained per the manufacturer's schedule using VAT-registered garages and OE or manufacturer-approved parts.
- If your vehicle lacks a complete service history, a full service must be completed within 30 days of the plan start date, with proof provided.
- Unlimited repair requests may be submitted up to the vehicle's original purchase price.
- If you change your vehicle during the term of your cover, you may request to transfer your plan to a new vehicle. Approval is subject to the replacement vehicle meeting the same eligibility criteria (e.g. age, mileage,

and brand restrictions), and complete documentation must be provided.

- You may cancel your Warranty Plan within 14 days of activation, provided that no repair requests have been approved or paid out. If eligible, a full refund will be issued. Cancellations requested after this period will be considered at our discretion and may incur fees or pro-rata adjustments.
- This plan does not cover indirect or consequential losses. This includes, but is not limited to, any loss of income, missed appointments, travel disruption, or inconvenience caused by a fault, repair delay, or repair process.

### 12. Discretionary Support Statement

Clearly defined terms back this Warranty Plan, but life doesn't always follow the rulebook. We understand that vehicle issues don't always fall neatly within predefined categories. That's why this plan remains discretionary, giving us the flexibility to help in ways that go beyond the printed terms, where it's fair to do so. All requests are assessed fairly and with care. Our goal is always to get you back on the road as quickly and stress-free as possible. Our management team will review any disputes regarding coverage decisions at our discretion to ensure a balanced and reasonable outcome.

### 13. Contact Information

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